

Children's Health Insurance Program

CAHPS Questions

Composite and Questions

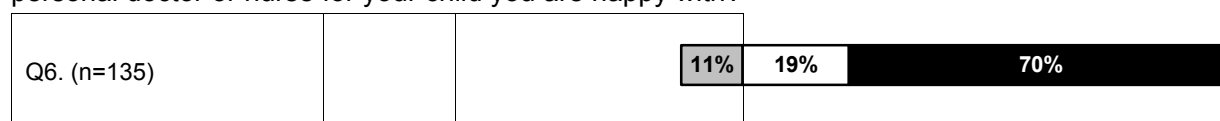
Getting Needed Care

This chart summarizes the responses to survey questions 6, 15, 29, and 30 contained in the composite, "Getting Needed Care." Individual question-level responses immediately follow.

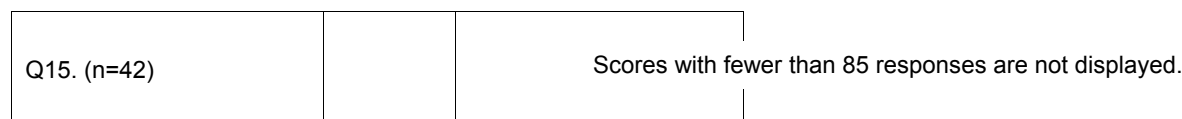
Composite



Q6. "With the choices your child's health plan gave you, how much of a problem, if any, was it to get a personal doctor or nurse for your child you are happy with?"



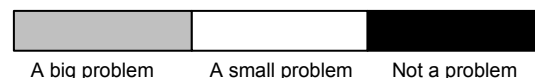
Q15. "In the last 6 months, how much of a problem, if any, was it to get a referral to a specialist that your child needed to see?"



Q29. "In the last 6 months, how much of a problem, if any, was it to get care for your child that you or a doctor believed necessary?"



Q30. "In the last 6 months, how much of a problem, if any, were delays in your child's health care while you waited for approval from your child's health plan?"



NOTE: Results presented in this report are based on the 2002 "Survey About Your Child's Health Care" CAHPS survey sponsored by the Washington State Medical Assistance Administration. To guard against inappropriate interpretation, scores are not displayed for plans with fewer than 85 responses for a single survey item. The bar graphs show the unadjusted proportions for each response category by health plan. Stars are not presented because there is no comparison group. Due to rounding, some bars may not add up to 100%. Request "Detailed Methodology" for additional information.